

## **Guarantee / Warranty & Limitation of Liability**

*All access products are guaranteed for 5 years against materials and manufacturing defects from the date of supply when used under normal operating conditions and installed as per the manufacturer's instructions.*

*Parts or materials not manufactured by M & M Access Ltd but supplied as part of the goods will not be covered by the M & M Access Ltd warranty, but will be entitled to the benefit of any such warranty or guarantee as is given by the supplier to M & M Access Ltd*

*All manufacturing or material defects must be reported to M & M Access Ltd within 14 days of discovery.*

*Where any valid claim is upheld, M & M Access Ltd is only liable to repair or replace the goods, or the faulty part, free of charge, or at M & M Access Ltd's sole discretion to refund to the customer the price of the goods and M & M Access Ltd to have no further liability to the customer. M & M Access Ltd is not obliged to replace goods damaged through misuse or neglect.*

*M & M Access Ltd shall not be liable in any circumstances for any consequential or incidental loss of any kind, however caused, including in particular, and without prejudice to the generality of the foregoing, any loss arising as a result of interruption of production or loss of revenue, contracts or profits, or for any other damage suffered or incurred by the customer due to any defect in the goods.*

*M & M Access Ltd shall not be liable for any advice given or any services carried out by any 3<sup>rd</sup> party even if that party was recommended by M & M Access Ltd*

*The M & M Access Ltd warranty may be suspended if any outstanding monies are owed for the goods supplied, and in severe cases of long overdue accounts your warranty may be cancelled*

**NB: This Warranty only applies to Roof & Floor Access Hatches and not any other products**

